

Jim Shippy

From: "Char Borchardt"
To: <info@shippyshoes.com>
Sent: Monday, January 19, 2004 4:55 PM
Subject: thank you!

I had my first experience with your store on Saturday and I am very impressed. I have a very hard to fit foot and have never really had shoes that fit me correctly. I saw your ad on television and decided to give you a try. The young man that helped me was very helpful and patient. I tried on different shoes and he helped with getting the feel just right. I ended up leaving your store with 2 pair of shoes that fit my feet to perfection and didn't cost a fortune! I never thought that was possible. I will definitely be back and will also tell my friends about the great store you have! Keep up the great job and thank you!!

Char Borchardt

1/20/2004